Insurance Call Checklist

Questions to ask your health plan before you buy a hair prosthesis

1. Does my plan cover a cranial prosthesis, HCPCS code A9282?

2. What term do you use (cranial prosthesis, cranial hair prosthesis, medical wig)?

3. Which diagnoses qualify? Is mine covered?

4. How much do you pay: a set amount, a percentage, or up to a limit? Does my deductible apply?

5. How many per year or per lifetime?

6. Do I need prior authorization before I buy?

7. Does the supplier need to be in network? If not, is out-of-network reimbursement allowed?

8. What exactly do I send (claim form, doctor's letter, invoice), where, and by when?

Write down for your records:
Date of call: _____ Representative's name: _____ Reference number: _____

JUSTYLE gives you a medical-format invoice (cranial prosthesis, code A9282, our business details and tax ID) at no extra charge. Questions: 714-599-3339 · justyleusa.com. General information, not medical or insurance advice.